



# 2026 DIRECTORY OF SERVICES

for People who are  
Deaf, Hard of Hearing, and DeafBlind



**Virginia Department for the  
Deaf and Hard of Hearing**



# **Virginia Directory of Services for People who are Deaf, Hard of Hearing, and DeafBlind**

The Honorable Abigail Spanberger  
Governor of Virginia

The Honorable Marvin Figueroa  
Secretary of Health and Human Resources

Eric Raff, Director  
Virginia Department for the Deaf and Hard of Hearing

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## **Disclaimer:**

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In compiling this Directory, VDDHH has attempted to include as many relevant resources as possible. The inclusion or exclusion of a resource does not indicate or imply an endorsement or criticism by VDDHH. Likewise, any reference or link to a commercial product, process, service, or company does not indicate an endorsement of that product, process, service or company by VDDHH, and the omission of any such reference or link does not indicate disapproval by VDDHH.

## **Alternative Format:**

Upon request, this document is available in alternative formats for persons with disabilities.

## **Vision**

The vision of VDDHH is a Commonwealth where persons who are deaf and hard of hearing can fully access and participate in all aspects of life without barriers.

## **Mission**

The Virginia Department for the Deaf and Hard of Hearing (VDDHH) removes barriers to effective communication so that persons who are Deaf and hard of hearing can fully participate in programs and services throughout the Commonwealth.

### **Virginia Department for the Deaf and Hard of Hearing**

1602 Rolling Hills Drive, Suite 203

Henrico, Virginia 23229-5012

Office: (804) 662-9502

Toll Free: (800) 552-7917

Videophone: (804) 325-1290

Fax: (804) 662-9718

Email: [info@vddhh.virginia.gov](mailto:info@vddhh.virginia.gov)

Website: [www.vddhh.virginia.gov](http://www.vddhh.virginia.gov)

Facebook: <https://www.facebook.com/vddhh/>

YouTube: <https://www.youtube.com/@VirginiaVDDHH>

Flickr: <https://www.flickr.com/photos/vddhh/albums/>

### **Virginia Relay Telephone Numbers**

711 (Voice/TTY)

Voice: (800) 828-1140

TTY: (800) 828-1120

Spanish: (800) 855-8200

Captioned Telephone Service: (877) 243-2823

Speech-To-Speech: (866) 221-6784

Visually Assisted Speech-To-Speech: (800) 855-8220

Website: [www.vddhh.virginia.gov/varelay.htm](http://www.vddhh.virginia.gov/varelay.htm)

### **Virginia Relay Customer Care**

Office: (866) 894-4116

TTY: (866) 246-9300

Fax: (402) 694-5110

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## VDDHH PROGRAMS AND SERVICES

### **Virginia Relay**

- A free public service, Virginia Relay enables people who are deaf, hard of hearing, and deafblind, or those who have speech disabilities to communicate with standard telephone users
- The telephone conversation is relayed between the two users by a specially trained Virginia Relay Communications Assistant (CA)
- Available 24 hours/day, 7 days/week, 365 days/year
- Remote Conference Captioning (RCC): <https://hamiltonrelay.com/virginia/how-it-works/rcc-remote-conference-captioning.html>
- Relay Partner Training: <https://www.vddhh.virginia.gov/apps/relay/SignUpForm.aspx>

### **Technology Assistance Program (TAP)**

- Provides telecommunication equipment to qualified applicants whose disabilities prevent them from using a standard telephone
- Demonstrates TAP equipment options, provides training on how to use the equipment, and troubleshoots equipment issues
- Provides information about specialized telecommunication equipment and assistive technology

### **Interpreter Services Program (ISP)**

- Maintains a Directory of Qualified Interpreters
- Coordinates sign language interpreter and CART services for state/local government agencies, Virginia's Court system, and General Assembly legislature
- Oversees service agreements with qualified interpreters and CART providers
- Provides information about sign language interpreters and real-time captioning

### **Virginia Quality Assurance Screening (VQAS)**

- Administers the Virginia Quality Assurance Screening (VQAS) and provides assessments to interpreters on their skills
- Administers the Educational Interpreter Performance Assessment (EIPA)

### **Community Services**

- Responds to requests for information on various topics related to hearing loss
- Provides referrals to niche providers
- Provides training to government agencies, public safety officials, and professionals that serve persons who have hearing loss
- Provides technical assistance to organizations regarding reasonable accommodations and effective communication
- Promotes public awareness about hearing loss

## ASSISTIVE TECHNOLOGY

### American Red Cross of Capital Virginia

Assistance in filling in the form request for equipment, call: 1-800-RED-CROSS (1-800-733-27677)

To apply: <https://www.redcross.org/local/virginia/about-us/our-work/home-fire-campaign/smoke-alarm-request.html>

American Red Cross of Capital Virginia provides bed shakers or strobe smoke alarms to individuals who are Deaf, Hard of Hearing, and DeafBlind in Virginia.

### National DeafBlind Equipment Distribution Program aka iCanConnect

Jackie O'Neill, Director of Operations

TCS Access

8701 Georgia Avenue, Suite 510

Silver Spring, Maryland 29010

**iCanConnect** State Representative DC/MD/VA

Office: (240) 428-1828 Voice/Text

Email: [jackie@tcsaccess.com](mailto:jackie@tcsaccess.com)

Website: [www.tcsaccess.com](http://www.tcsaccess.com)

Website: [Apply for Free Deafblind Equipment in Virginia](#)

iCanConnect provides people with both significant vision and hearing loss with free equipment and training. iCanConnect is a national program with local contacts that helps people stay connected with friends, family and the world.

### Virginia Assistive Technology System (VATS)

2001 Maywill Street, Suite 202

Richmond, Virginia 23230

Office: (804) 662-9990 or (800) 552-5019

Website: <https://www.vats.virginia.gov>

The Virginia Assistive Technology System (VATS) can help you learn about the range of available assistive technology, select the most appropriate device, receive training on how to use the selected device, and find resources to pay for the device.

### Technology Assistance Program (TAP)

A service of VDDHH, TAP provides specialized assistive technology to qualified Virginia residents, to enhance communication access. Please contact [TAP@vddhh.virginia.gov](mailto:TAP@vddhh.virginia.gov) or call (804) 662-9502 to connect with the appropriate D/HH Regional Specialist in your area.

**Region One:** Bland, Buchanan, Carroll, Dickenson, Giles, Grayson, Lee, Pulaski, Radford, Russell, Scott, Smyth, Tazewell, Washington, Wise, Wythe and all other independent cities/towns within those outlined counties.

Bridges for the Deaf and Hard of Hearing (BridgesDHH)  
230 Charwood Drive, Suite G  
Abingdon, Virginia 24210  
Voice: (423) 615-9051  
Videophone: (423) 615-9051  
Website: <https://www.bridgesfordeafandhh.org>

**Region Two:** Alleghany, Amherst, Bath, Bedford, Botetourt, Buena Vista, Craig, Covington, Floyd, Franklin Co., Henry, Lexington, Lynchburg, Martinsville, Montgomery, Nelson, Patrick, Rockbridge, Roanoke, Salem and all independent cities/towns within these counties.

Deaf & Hard of Hearing Services Center (DHHSC)  
2030 Colonial Avenue, SW  
Roanoke, Virginia 24015  
Videophone/Voice: (540) 266-3053  
Website: <https://www.deafhh.org>

**Region Three:** Augusta, Clark, Frederick, Green, Harrisonburg, Highland, Madison, Page, Rockingham, Staunton, Shenandoah, Warren, Waynesboro, Winchester, and all independent cities/towns within these counties.

Virginia Department for the Deaf and Hard of Hearing (VDDHH)  
1602 Rolling Hills Drive, Suite 203  
Henrico, Virginia 23229  
Office: (804) 662-9502  
Email: [TAP@vddhh.virginia.gov](mailto:TAP@vddhh.virginia.gov)  
Website: [www.vddhh.virginia.gov](http://www.vddhh.virginia.gov)

**Region Four:** Alexandria, Arlington, Culpeper, Fairfax, Falls Church, Fauquier, Loudoun, Manassas, Manassas Park, Prince William, Rappahannock and all independent cities/towns within these counties.

Northern Virginia Resource Center for Deaf and Hard of Hearing Persons (NVRC)  
10467 White Granite Drive, Suite 312  
Oakton, Virginia 22124  
Office: (703) 352-9055  
Videophone: (571) 350-8656  
Email: [info@nvrc.org](mailto:info@nvrc.org)  
Website: [www.nvrc.org](http://www.nvrc.org)

**Region Five:** Caroline, Essex, Fredericksburg, Gloucester, King George, King William, King & Queen, Lancaster, Matthews, Middlesex, Northumberland, Orange, Richmond Co., Stafford, Spotsylvania, Westmoreland and all independent cities/towns within these counties.

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Website: [www.vddhh.virginia.gov](http://www.vddhh.virginia.gov)

**Region Six:** Albemarle, Appomattox, Buckingham, Campbell, Charlotte, Charlottesville, Cumberland, Danville, Fluvanna, Halifax, Lunenburg, Mecklenburg, Prince Edward, Pittsylvania and all independent cities/towns within these counties.

Deaf & Hard of Hearing Services Center (DHHSC)

2114 Angus Road, Suite 237

Charlottesville, Virginia 22901

Videophone/Voice: (434) 202-5645

Website: [www.deafhh.org](http://www.deafhh.org)

**Region Seven:** Amelia, Brunswick, Charles City, Chesterfield, Colonial Heights, Dinwiddie, Emporia, Goochland, Greensville, Hanover, Henrico, Hopewell, Louisa, New Kent, Nottoway, Petersburg, Prince George, Powhatan, Richmond and all independent cities/towns within these counties.

Virginia Department for the Deaf and Hard of Hearing (VDDHH)

1602 Rolling Hills Drive, Suite 203

Henrico, Virginia 23229

Office: (804) 662-9502

Email: [TAP@vddhh.virginia.gov](mailto:TAP@vddhh.virginia.gov)

Website: [www.vddhh.virginia.gov](http://www.vddhh.virginia.gov)

**Region Eight:** Accomack, Chesapeake, Franklin, Hampton, Isle of Wright, James City, Newport News, Norfolk, Northampton, Portsmouth, Poquoson, Suffolk, Surry, Sussex, Southampton, Virginia Beach, Williamsburg and York.

Independence Center, Inc. (ECI)

6300 East Virginia Beach Boulevard

Norfolk, Virginia 23502

Office: (757) 383-9786

Website: [www.independence.org](http://www.independence.org)

## BEHAVIORAL HEALTH

### Aligned Clinical & Educational Services, PLC

#### Richmond Office

Jefferson Building

8100 Three Chopt Road, Room 127

Richmond, Virginia 23229-4800

Office: (434) 466-1588

Videophone: (434) 326-1496

Fax: (866) 289-5249

#### Crozet Office

300 Claremont Lane, Suite 103

Crozet, Virginia 22932-1588

Office: (434) 466-1588

Videophone: (434) 326-1496

Fax: (866) 289-5249

Website: <https://www.crozetaces.com/>

ACES is a provider of deaf mental health services in Central Virginia using evidence-based interventions for children, teens, and adults who are deaf, hard-of-hearing, and deaf-blind. It provides services directly in American Sign Language (ASL), spoken English, sign language supported by conceptually accurate spoken English, and Cued Speech/Cued English.

### Community Services Board (CSB)

Services are for persons who are deaf, hard of hearing, late deafened or deafblind and their family members. Therapists are knowledgeable in deafness, hearing loss and vision loss, and the implications for behavioral health therapy. The therapist provides therapy in the client's preferred mode of communication and can communicate in American Sign Language. All contact with Deaf and Hard of Hearing Services is kept confidential. Fees for services are determined on a sliding scale based on the individual's income. Services are not denied because of inability to pay.

### Statewide Coordinator for Services for Persons who are Deaf, Hard of Hearing, Late Deafened, or DeafBlind

Kathy Baker, LPC

Valley Community Services Board

85 Sanger's Lane

Staunton, Virginia 24401

Office: (540) 213-7527 (Voice)

Videophone: (540) 416-0115

Email: [kbaker@vcsb.org](mailto:kbaker@vcsb.org)

Website: <https://www.myvalleycsb.org/>

### **Cumberland Mountain Community Services Board Regional Deaf Services Program**

Michael Bush, LPC  
196 Cumberland Road  
Cedar Bluff, Virginia 24609  
TTY: (800) 347-4939  
Office: (276) 889-3785  
Videophone: (276) 883-9338  
Fax: (276) 889-2842

Email: [mbush@cmcsb.com](mailto:mbush@cmcsb.com)

Website: <https://www.cmcsb.com/deafservices.html>

Provides outpatient counseling services, psychiatric services and medication clinic, crisis services, case management services, mental health support services and consultation in the Lebanon, Virginia area

### **Deaf and Hard of Hearing Community Counseling Services**

Dr. Emmett Jones  
2819 N. Parham Road, Suite 120  
Henrico, Virginia 23295

Office: (804) 813-8111  
Email: [dremmettjones@gmail.com](mailto:dremmettjones@gmail.com)

Website: <https://www.challengediscoveryprojects.org/deaf-and-hard-of-hearing-counseling>  
Deaf and Hard of Hearing Community Counseling Services offers outpatient mental health counseling for persons who are deaf, hard of hearing or deafblind and their families.

### **Hampton-Newport News Community Services Board**

Dr. Cathee Wolford  
200 Medical Drive, Suite B  
Hampton, Virginia 23666  
Office: (757) 506-0038 (Videophone/Voice Carry Over)

Email: [cathee.wolford@hnnccb.org](mailto:cathee.wolford@hnnccb.org)  
Website: [www.hnnccb.org](http://www.hnnccb.org)

Provides counseling and services in Region V area. This includes Chesapeake, Williamsburg, Eastern Shore, Hampton, Newport News, Middle Peninsula, Northern Neck, Norfolk, Portsmouth, Virginia Beach, and Western Tidewater areas.

### **Hampton-Newport News Community Services Board**

Jacqueline Ambrose, BA, QMHP  
Deaf Adult Mental Health Case Management  
Medical Drive, Suite B  
Hampton, Virginia 23666  
Office: (757) 251-9057  
Email: [JAmbrose@hnnccb.org](mailto:JAmbrose@hnnccb.org)

Mental Health Case Manager provides a range of services in the Hampton and Newport News areas, including outpatient counseling, medication management with psychiatric, crisis intervention, case management, and mental health support services.

**Prince William County Community Services Board, Deaf Services**

Sudley North-Manassas

7969 Ashton Ave

Manassas, Virginia 20109

Office: (571) 217-1765

Videophone: (571) 364-7532

Website: <https://www.pwccgov.org/government/dept/cs/Pages/default.aspx>

This CSB serves residents of Prince William County, the City of Manassas, and the City of Manassas Park who are affected by, or are at-risk of, developmental delays and disabilities, mental illness and/or substance use disorders.

**Fairfax-Falls Church Community Services Board**

Vacant

*Gartlan Center*

8119 Holland Road

Alexandria, Virginia 22306

Videophone: (571) 766-0783

*Merrifield Center*

8221 Willow Oaks Corporate Drive

Fairfax, Virginia 22031

Office: (703) 383-8500

Videophone: (571) 766-0783

Website: <http://www.fairfaxcounty.gov/community-services-board/services/deaf>

The CSB provides mental health, substance use disorder and developmental disability services for persons who are deaf, hard of hearing and deafblind to residents of Fairfax County.

**Chain Bridge Psychological Services**

Melissa B. Sporn, Ph.D.

1499 Chain Bridge Road, Suite 201

McLean, Virginia 22101

Office: (703) 288-9677 (Voice/Text)

Email: [Melissa@drmelissasporn.com](mailto:Melissa@drmelissasporn.com)

Website: <http://www.drmelissasporn.com/>

Clinical Psychologist located in McLean, Virginia. Serving the greater Washington, DC metropolitan area, she works with individuals & couples and leads group therapy sessions with adults, adolescents, and children. She specializes in treating relationship problems, developmental adjustments, depression, anxiety and post trauma, utilizing cognitive behavioral therapy and humanistic treatments to alleviate personal obstacles. Her approach depends upon the problems, strengths, needs and style of the individual(s) seeking assistance.

## COMMUNITY ORGANIZATIONS

### **Coastal Virginia Resource Center for the Deaf (CVRCD)**

Email: [CVRCDeaf@gmail.com](mailto:CVRCDeaf@gmail.com)

Facebook Page: <https://www.facebook.com/groups/CVRCD>

A social group serving the Tidewater region of Virginia with goals to educate, socialize, and offer cultural opportunities.

### **Deaf and Hard of Hearing Services Center (DHHSC)**

Betti Thompson, Executive Director

PO Box 20444

Roanoke, Virginia 24018

Office: (540) 342-0031 (Voice/Videophone)

Email: [dhhscinc@gmail.com](mailto:dhhscinc@gmail.com)

Website: <https://www.deafhh.org/>

DHHSC works toward improving the quality of life for the deaf, hard of hearing, and deafblind through education and outreach to the public about the needs of the community.

### **Deaf EcoFarm**

6116 Clover Lane

Henrico, Virginia 23228-5219

Email: [hello@deafecofarm.org](mailto:hello@deafecofarm.org)

Website: [www.deafecofarm.com](http://www.deafecofarm.com)

The Deaf EcoFarm is an immersive experiential environmental stewardship program that provides individuals with essential skills in agriculture, sustainability, biodiversity, and environmental education in American Sign Language. It also creates opportunities for interpreters to hone their craft.

### **Deaf Grassroots Movement – Virginia (DGM-Virginia)**

Email: [DGMVIRGINIA2014@gmail.com](mailto:DGMVIRGINIA2014@gmail.com)

Website: <https://dgmvirginia2014.wixsite.com/dgmvirginia>

Facebook Page: [www.facebook.com/groups/1689522194604705/about](https://www.facebook.com/groups/1689522194604705/about)

The Deaf Grassroots Movement aims to inspire and empower people to stand up for their rights, their children, and their identity as Deaf, DeafBlind, and Hard of Hearing individuals.

### **Greater Shenandoah Valley Club of the Deaf (SVCD)**

7 S. Augusta Street

Staunton, Virginia 24401

#### *Mailing address:*

P.O. Box 3053

Staunton, Virginia 24402

Videophone: (540) 416-0072

Website: <https://www.facebook.com/svcdeaf/>

Social organization serving the deaf communities in the Shenandoah Valley Region

**Lions of Virginia**

Voice: (540) 342-LIONS (540-342-5466)

Email: [lionva@verizon.net](mailto:lionva@verizon.net)

Website: <https://www.lionsofvirginia.org>

Statewide Lions Club of Virginia has local clubs which refer to people needing hearing exam, hearing aids, vision exam, eyeglasses, and financial assistance for hearing aid(s) and eyeglasses. To apply, you need to contact by phone or by email listed above.

**Northern Virginia Resource Center for Deaf and Hard of Hearing Persons (NVRC)**

10467 White Granite Drive, Suite 312

Oakton, Virginia 22124

Office: (703) 352-9055

Videophone: (571) 350-8656

TTY: (703) 352-9056

Fax: (703) 352-9058

Email: [info@nvrc.org](mailto:info@nvrc.org)

Website: [www.nvrc.org](http://www.nvrc.org)

NVRC provides assistive technology information and consultation, outreach and education on a variety of deaf-related topics, interpreting and transliterating services, and accessible meeting and conference space.

**Richmond Club of the Deaf (RCD)**

Email: [richmonddeafclubpresident@gmail.com](mailto:richmonddeafclubpresident@gmail.com)

Facebook: <https://www.facebook.com/groups/1637965699792383/>

Social organization serving the deaf communities in and around Central Virginia

**Richmond Virginia Black Deaf Advocates (RVABDA)**

P.O. Box 38751

Henrico, Virginia 23231

Email: [rvabda.info@gmail.com](mailto:rvabda.info@gmail.com)

Website: <https://www.rvabda.org>

RVABDA is an advocacy organization serving the Black Deaf, Deafblind, Hard of Hearing, and Developmental Disabilities individuals living in Virginia.

**Virginia Association of the Deaf (VAD)**

Website: [www.vad.org](http://www.vad.org)

Virginia Association of the Deaf promotes, protects, and preserves the rights and quality of life of Deaf and Hard of Hearing individuals in the Commonwealth of Virginia.

**Northern Virginia Association of the Deaf (Chapter)**

Website: <https://www.vad.org/nvad>

### **Virginia Statewide Independent Living Council (VA SILC)**

The Statewide Independent Living Council (SILC) is an independent planning body working with the Centers for Independent Living (CILs) and Department for Aging and Rehabilitative Services to increase the impact of Independent Living (IL) services in Virginia. Centers for Independent Living (CILs) are non-residential places of action and coalition, where persons with disabilities learn empowerment and develop the skills necessary to make lifestyle choices. Centers provide services and advocacy to promote leadership, independence, and productivity of people with disabilities. Centers work with both individuals as well as with the local communities to remove barriers to independence and ensuring equality of persons with disabilities.

Directory of Centers for Independent Living in Virginia:

<https://www.dars.virginia.gov/cbs/cils.htm#section1>

### **Access Independence, Inc. (AI)**

Donna Day, D/HH Specialist

324 Hope Drive

Winchester, Virginia 22601

Voice: (540) 662-4452

Videophone: (540) 931-9124

CapTel: (540) 431-5257

Website: <https://accessindependence.org>

AI is a Center for Independent Living (CIL) serving Virginia's Northern Shenandoah Valley with Independent Living Skills Training, Peer to Peer Mentoring, Representative Payee, Accessibility Services, Waiver Services, Transition Services, Deaf and Hard of Hearing Services, Education and Advocacy.

### **Clinch Independent Living Services (CILS)**

William Hess, Independent Living Specialist

1176 Boothe Branch Road

Grundy, Virginia 24614

Voice/TTY: (276) 935-6088

Email: [cils@cilsonline.org](mailto:cils@cilsonline.org)

Website: <https://www.cilsonline.org/>

CILS provide services to individuals who are deaf, hard of hearing, and deafblind in following counties, Buchanan, Dickenson, Tazewell and Russell. This is a satellite office. They work with individuals and with the community, to remove barriers to independence. Services include Information & Referral, Advocacy, Peer Counseling, Independent Living Skills Training, Nursing Home and Youth Transition Services. Assistance for obtaining eyeglasses.

### **disAbility Resource Center (dRC)**

Carla Frances-Jones, Deaf/HH Specialist

409 Progress Street

Fredericksburg, Virginia 22401

Office: (540) 373-2559

CallCaption: (540) 373-5890

Videophone: (540) 645-5378

Email: [drc@cildrc.org](mailto:drc@cildrc.org)

Website: [www.cildrc.org](http://www.cildrc.org)

dRC is a Center for Independent Living (CIL) serving the Fredericksburg, Virginia, region since 1993. The dRC helps people with disabilities to meet their own, individualized independent living goals utilizing the following CIL Core Services: Independent Living Skills Training, Individual & Systems Advocacy, Information & Referral, Peer Support, and Transition Services.

### **Resources for Independent Living (RIL)**

Kerry Byrne, Deaf/HH Program Coordinator

4009 Fitzhugh Avenue, Suite 100

Richmond, Virginia 23230

Office: (804) 353-6503 ext. 129

Office: (804) 305-3471 (Voice/Text)

Videophone: (863) 877-2742 Email: [byrnek@ril-va.org](mailto:byrnek@ril-va.org) Website: [www.ril-va.org](http://www.ril-va.org)

RIL provides the following core services: advocacy, peer support, information and referral, independent living skills development, and transition. RIL also provides other individualized services upon request.

## **DEAFBLIND SERVICES**

### **Helen Keller National Center (HKNC)**

Cynthia L. Ingraham, EdD

East Central Representative

Office: (516) 319-6390 (Cell/Text)

Videophone: (240) 667-7295

Email: [cingraham@helenkeller.org](mailto:cingraham@helenkeller.org)

Website: [www.helenkeller.org/hknc](http://www.helenkeller.org/hknc)

Provides information about programs and services that are available to deaf-blind individuals, their families, and service providers in the Virginia area, including: consultation, advocacy, assessment, training, referrals, and the National Deaf-Blind Equipment Distribution Program.

### **Virginia Association of the DeafBlind (VADB)**

12506 Trammell Court

Ashland, Virginia 23005

Email: [vadbinc@gmail.com](mailto:vadbinc@gmail.com)

Website: [www.vadeafblind.org](http://www.vadeafblind.org)

VADB is a statewide, nonprofit, charitable organization that is an advocacy group for deafblind Virginians.

**VDDHH Support Service Provider (SSP)**

1602 Rolling Hills Drive, Suite 203

Henrico, Virginia 23229-5012

Videophone: (804) 404-7386

Email: [ssp@vddhh.virginia.gov](mailto:ssp@vddhh.virginia.gov)

Website: [www.vddhh.virginia.gov](http://www.vddhh.virginia.gov)

A program trained providers on how to perform SSP duties and trained deafblind participants how to utilize SSPs. VDDHH maintains a list of SSP providers on the website.

**Virginia Department for the Blind and Vision Impaired (DBVI) DeafBlind Services**

Elizabeth Spiers, Director

397 Azalea Avenue

Richmond Virginia 23227

Office: (804) 325-1282 (Voice/Videophone)

Office: (804) 371-3133 (Voice/TTY)

Email: [Elizabeth.Spiers@dbvi.virginia.gov](mailto:Elizabeth.Spiers@dbvi.virginia.gov)

Charity Reid-Davis, DeafBlind Specialist

1076 Jefferson Highway

Staunton, Virginia 24401

Office: (540) 324-2411 (Voice/Videophone)

Email: [Charity.Reid-davis@dbvi.virginia.gov](mailto:Charity.Reid-davis@dbvi.virginia.gov)

Website: <https://www.dbvi.virginia.gov/deafblind.htm>

DeafBlind specialists provide statewide consultation, training and technical assistance to other DBVI staff and outside entities regarding specialized services in the areas of communication, education, assistive technology, independent living and rehabilitation for deafblind individuals.

**Virginia Project for Children and Young Adults with Deaf-Blindness**

Ira Padhye, Project Director

Virginia Project for Children and Young Adults with Deaf-Blindness

Partnership for People with Disabilities

Virginia Commonwealth University

One Holland Place

2235 Staples Mill Road, Suite #400

Richmond, Virginia 23230

Office: (804) 828-1342

Email: [iapadhye@vcu.edu](mailto:iapadhye@vcu.edu)

Website: <https://web.partnership.vcu.edu/programs/education/vadbp/>

Statewide program designed to provide technical assistance, training, distance education, and networking information to families, teachers, and service providers of individuals from birth through age 21 who have both hearing loss and vision loss.

## DOMESTIC VIOLENCE & SEXUAL ASSAULT

### **Project LOTUS (Linking Outreach Trust Understanding and Safety) - Supporting Survivors of Abuse with Disabilities**

Partnership for People with Disabilities  
Virginia Commonwealth University  
Renee Soniat, MS  
2235 Staples Mill Road, Suite 400  
Box 843020  
Richmond, Virginia 23230  
Office: (804) 628-2965  
Fax: (804) 828-0042  
Email: [rcsoniat@vcu.edu](mailto:rcsoniat@vcu.edu)

Website: <https://projectlotus.partnership.vcu.edu/>

Website: <https://supportingsurvivors.partnership.vcu.edu>

Training Modules: <https://survivorswhoaredeaf.partnership.vcu.edu/>

The mission of Project LOTUS is to promote and facilitate awareness about the abuse of people with disabilities and to advocate for equal access to services and legal protections. Project LOTUS has online modules in American Sign Language.

## EDUCATION K-12

### **Technical Assistance Center for Children who are Deaf and Hard of Hearing**

### **Virginia Network of Consultants for Professionals Working with Children (VNOC)**

Partnership for People with Disabilities at Virginia Commonwealth University (VCU)

Tracey Yurechko, Project Director  
Box 843020  
Richmond, Virginia 23219  
Office: (804) 828-1342

Email: [tacdhh@vcu.edu](mailto:tacdhh@vcu.edu)

Website: <https://partnership.vcu.edu/programs/education/technical-assistance-center-for-children-who-are-deaf-and-hard-of-hearing/>

Provide training & technical assistance in the area of deafness and hearing loss. Assistance is available to local public-school systems as well as state-operated programs including early intervention through the Virginia Network of Consultants for Professionals Working with Children Who are Deaf & Hard of Hearing (VNOC) in areas such as identification, assessments, communication of children across the spectrum of modalities, specific needs of children with amplification, and instructional strategies.

### **Virginia Department of Education (DOE)**

Amy Scott, Coordinator of Sensory Disabilities and Supports

Office of Special Education Instructional Services

James Monroe Building

101 N. 14th Street

Richmond, Virginia 23219

Office: (804) 418-4724

Email: [amy.scott@doe.virginia.gov](mailto:amy.scott@doe.virginia.gov)

Website: <https://www.doe.virginia.gov/programs-services/special-education/specific-disabilities/autism-spectrum-disorders/sensory-disabilities/-fsiteid-1%23/>

DOE works in partnership with Virginia's 132 school divisions to support and improve teaching and learning, set high expectations for all students, and promote student safety, wellbeing, and health.

### **Virginia School for the Deaf and the Blind (VSDB)**

P.O. Box 2069

Staunton, Virginia 24402-2069

Main: (540) 332-9000

TTY/Voice: (540) 332-9000

Toll Free: (800) 522-8732

Fax: (540) 332-9042

Email: [info@vsdb.k12.va.us](mailto:info@vsdb.k12.va.us)

Website: [www.vsdb.k12.va.us](http://www.vsdb.k12.va.us)

The Virginia School for the Deaf and the Blind (VSDB) serves as the Commonwealth's statewide center of expertise for educating students who are Deaf or Hard of Hearing, Blind or Visually Impaired, DeafBlind, or who have additional disabilities in combination with sensory loss. As a state-operated program, VSDB offers free day and residential services for eligible Virginia students from preschool through age 22.

VSDB provides academic instruction aligned with Virginia's Standards of Learning, along with workforce readiness, vocational training, and independent living skills that prepare students for life after graduation. The campus community emphasizes communication access, self-advocacy, and confidence building in a safe, language-rich environment.

Families interested in learning more or exploring enrollment are encouraged to contact the VSDB Admissions Office for additional information, tours, or application materials.

### **VSDB Public School Partnerships**

The Virginia School for the Deaf and the Blind

P.O. Box 2069

Staunton, Virginia 24402-2069

Main: (540) 332-9000

Fax: (540) 322-9042

Email: [outreach@vsdb.k12.va.us](mailto:outreach@vsdb.k12.va.us)

VSDB Public School Partnerships support Virginia's local school divisions in serving students who are Deaf or Hard of Hearing, Blind or Visually Impaired, or DeafBlind through collaboration,

training, and expert consultation. The program connects schools with VSDB's specialized staff to help assess students' needs, develop and implement IEPs, and provide strategies for accessible instruction, communication, and technology.

## EMPLOYMENT

### **Virginia Department for Aging and Rehabilitative Services (DARS)**

#### **Division of Rehabilitative Services (DRS)**

##### **Deaf & Hard of Hearing Services**

###### **Traci Branch, Program Coordinator**

5620 Cox Road

Glen Allen, Virginia 23060

Main Office: (804) 968-8261

Videophone: (804) 616-4838

Voice/Text: (804) 968-8261

Email: [Traci.Branch@dars.virginia.gov](mailto:Traci.Branch@dars.virginia.gov)

Website: <https://www.dars.virginia.gov/essp/>

DRS assists individuals with disabilities and individuals who are Deaf, Hard of Hearing, or Deafblind get ready for work, find a job, or keep a job, and seeks to increase their ability to live independently in their communities. Services may include vocational counseling, training, assistive technology, resources related to hearing loss, and job placement.

Website: <https://www.dars.virginia.gov/drs>

DRS also creates opportunities for students and youth with disabilities to pursue career pathways, develop skills, and achieve independence through a continuum of transition services which result in gainful employment.

Website: <https://www.dars.virginia.gov/drs/transitionservices.htm>

### **DRS Regional Rehabilitation Counselors for the Deaf and Hard of Hearing (RCD):**

#### **Southwest District – Abingdon**

##### **No RCD in District**

207 Abingdon Place

Abingdon, Virginia 24211

Main Office: (276) 676-5565

Email: [Christi.Altizer@dars.virginia.gov](mailto:Christi.Altizer@dars.virginia.gov)

Cities - Bristol, Galax, Norton, Radford

Counties - Bland, Buchanan, Carroll, Dickenson, Floyd, Giles, Grayson, Lee, Montgomery, Pulaski, Russell, Scott, Smyth, Tazewell, Washington, Wise, Wythe

### **New River District - Lynchburg**

Christine Ross  
2250 Murrell Road, Suite F  
Lynchburg, Virginia 24501  
Main Office: (434) 947-6721  
Text: (434) 942-8476  
Videophone: (434) 473-6670  
Email: [Christine.Ross@dars.virginia.gov](mailto:Christine.Ross@dars.virginia.gov)

Cities - Buchanan (town), Covington, Danville, Lynchburg, Martinsville, Roanoke, Salem, Vinton  
Counties - Alleghany, Amherst, Appomattox, Bedford, Botetourt, Campbell, Craig, Franklin, Henry, Patrick, Pittsylvania, Roanoke

### **Skyline District - Fishersville**

Savanna Toole  
50 Russell Lane, Suite A  
Fishersville, Virginia 22939  
Main Office: (540) 332-7700  
Text: (540) 604-4269  
Videophone: (540) 324-2541  
Email: [Savanna.Toole@dars.virginia.gov](mailto:Savanna.Toole@dars.virginia.gov)

Cities - Buena Vista, Harrisonburg, Lexington, Staunton, Waynesboro  
Counties - Augusta, Bath, Highland, Page, Rockbridge, Rockingham, Shenandoah

### **Northern Virginia District – Manassas**

Theresa Light  
7900 Sudley Road, Suite 309  
Manassas, Virginia 20109  
Main Office: (703) 355-5550  
Voice/Text: (540) 244-0093  
Videophone: (571) 535-2584  
Email: [Theresa.Light@dars.virginia.gov](mailto:Theresa.Light@dars.virginia.gov)

Cities - Fredericksburg, Manassas, Manassas Park, Winchester  
Counties - Clarke, Fauquier, Frederick, King George, Northern Caroline, Prince William, Rappahannock, Spotsylvania, Stafford, Warren

### **Northern Virginia District - Fairfax**

Heidi Foster  
11150 Fairfax Boulevard, Suite 300  
Fairfax, Virginia 22030  
Main Office: (703) 359-1124  
Voice/Text: (703) 691-6054  
Videophone: (504) 455-7853  
Email: [Heidi.Foster@dars.virginia.gov](mailto:Heidi.Foster@dars.virginia.gov)

Cities - Alexandria, Fairfax  
Counties – Arlington, Fairfax, Loudon

**Capitol District - Farmville**

Karla Lesher  
223 Sunchase Boulevard  
Farmville, Virginia 23901  
Main Office: (434) 392-8189  
Voice/Text: (434) 942-0205  
Videophone: (434) 227-5455  
Email: [Karla.Lesher@dars.virginia.gov](mailto:Karla.Lesher@dars.virginia.gov)

Cities - Charlottesville

Counties - Albemarle, Amelia, Buckingham, Charlotte, Culpeper, Cumberland, Fluvanna, Greene, Louisa, Lunenburg, Madison, Nelson, Nottoway, Orange, Prince Edward

**Capitol District - Richmond**

Stephen Roldan  
2001 Maywill Street, Suite 202  
Richmond, Virginia 23230  
Main Office: (804) 588-3333  
Text: (804) 987-5619  
Videophone: (804) 325-1323  
Email: [Stephen.Roldan@dars.virginia.gov](mailto:Stephen.Roldan@dars.virginia.gov)

Cities - Colonial Heights, Hopewell, Petersburg, Richmond

Counties - Charles City, Chesterfield, Dinwiddie, Goochland, Hanover, Henrico, New Kent, Powhatan, Prince George

**Hampton Roads District - Hampton**

Sheri Shimada  
Executive Tower  
2101 Executive Drive, Suite 230  
Hampton, Virginia 23666  
Main Office: (757) 865-4863  
Text: (757) 715-4077  
Videophone: (757) 506-0035  
Email: [Sheri.Shimada@dars.virginia.gov](mailto:Sheri.Shimada@dars.virginia.gov)

Cities - Hampton, Newport News, Poquoson, Warsaw, Williamsburg

Counties - Essex, Gloucester, James City, King & Queen, King William, Matthews, Northumberland, Richmond County, Westmoreland, York

**Hampton Roads District - Portsmouth**

Alan Martin

601 Port Centre Parkway, Suite 100

Portsmouth, Virginia 23704

Main Office: (757) 686-5004

Text: (757) 407-0468

Videophone: (757) 802-3285

Email: [Alan.Martin@dars.virginia.gov](mailto:Alan.Martin@dars.virginia.gov)

Cities - Chesapeake, Franklin, Portsmouth, Suffolk, Virginia Beach

Counties - Accomack, Isle of Wight, Norfolk, Northampton, Southampton, Surry, Sussex

**Wilson Workforce and Rehabilitation Center (WWRC)**

243 Woodrow Wilson Avenue

Fishersville, Virginia 22939

Office: (540) 332-7000 or (800) 345-9972

Fax: (540) 332-7132

Deaf & Hard of Hearing Services

Videophone: (540) 416-0088

Email: [WWRCInfo@wwrc.virginia.gov](mailto:WWRCInfo@wwrc.virginia.gov)

Email: [SpecialPopulationsServices@wwrc.virginia.gov](mailto:SpecialPopulationsServices@wwrc.virginia.gov)

Website: <https://www.wwrc.net>

A program of DRS in a comprehensive educational facility that provides a wide range of vocational training programs with wraparound services to assist individuals with disabilities along their path of achieving employment.

**Bell Davis Community Services**

Colby Moore

901 N. Washington Street, Suite 501

Alexandria, Virginia 22314

Office: (703) 214-0430

Email: [bell@thebelldavis.com](mailto:bell@thebelldavis.com)

Website: <https://www.belldavis-community.com>

Serving Alexandria, VA, Northern Virginia, and Richmond. Provides several programs assisting anyone with employment needs, including employment planning, job placement, employment supports, pre-employment transition, and much more.

**VersAbility Resources**

2520 58<sup>th</sup> Street

Hampton, Virginia 23661

Office: (757) 896-6461

Fax: (757) 896-8470

Email: [info@versability.org](mailto:info@versability.org)

Website: <https://versability.org>

Facebook: <https://www.facebook.com/VersAbility1>

Empowering individuals challenged by disabilities to establish independence through person-centered planning enhanced by self-esteem, supported employment, and successful integration into the workplace.

### **Virginia Career Works**

300 Arboretum Place, Suite 200  
Richmond, Virginia 23236

Email: [info@virginiacareerworks.com](mailto:info@virginiacareerworks.com)  
Website: <https://virginiacareerworks.com>

Virginia Career Works stands for access, trust, support, and innovation with the vision of meaningful work and a successful career for every Virginians and sustainable vitality and growth for business and industry across the Commonwealth. Eight agencies collaborate on Virginia's workforce needs. These agencies assist job seekers in finding jobs, employers in recruiting Virginia's talent, and policymakers in locating the information they need to make solid decisions.

### **Virginia Employment Commission (VEC)**

*VEC Central Office (Administrative Only)*  
6606 West Broad Street  
Richmond, Virginia 23230

#### Mailing Address

P.O. Box 26441  
Richmond, Virginia 23261-6441  
Call Center: (866) 832-2363  
Accessible Call Center (TTY): (800) 828-1140 or dial 711  
For online claims filing: <https://www.vec.virginia.gov>

The Virginia Employment Commission (VEC) administers the state's Unemployment Insurance (UI) benefits program, providing temporary financial assistance to individuals who have lost their jobs through no fault of their own. Funded by employer-paid taxes under the Virginia Unemployment Compensation Act, this program supports workers, families, and communities while stabilizing the economy.

## **ENTERTAINMENT**

It is suggested that you contact providers in advance to request captioning or audio descriptive services.

### **Access Virginia**

PO Box 14686  
Newport News, Virginia 23608  
Office: (757) 276-1761  
Email: [admin@accessvirginia.info](mailto:admin@accessvirginia.info)  
Website: [www.accessvirginia.info](http://www.accessvirginia.info)

Provides open captioning and audio description services at select performing arts venues and offers

audio description training and staff training.

Access Virginia offers services at the following theaters:

- Swift Creek Mill Theatre, Chesterfield
- Downing-Gross Cultural Arts Center, Newport News
- Ferguson Center for the Arts, Newport News
- Chrysler Hall, Norfolk
- Little Theatre of Norfolk, Norfolk
- Wells Theatre, Norfolk
- Zeiders American Dream Theatre, Virginia Beach
- Williamsburg Players, Williamsburg

### **Barter Theatre**

Box Office

127 West Main Street

Abingdon, Virginia 24210

Office: (276) 628-3991

Email: [barterinfo@bartertheatre.com](mailto:barterinfo@bartertheatre.com)

Website: <https://bartertheatre.com>

Provides ASL interpreting for shows by advance request

### **Center for the Arts at Mason**

George Mason University

4373 Mason Pond Drive

Fairfax, Virginia 22030

Office: (703) 993-8881

Email: [myancy@gmu.edu](mailto:myancy@gmu.edu)

Website: <https://cfa.gmu.edu/plan-your-visit/accessible-options>

Provides assistive listening devices, sign language interpretation and captioned performances at select performances and upon request (with at least two weeks' notice).

### **University of Mary Washington Klein Theatre**

duPont Building

1913 College Avenue

Fredericksburg, Virginia 22401

Office: (540) 654-1111

Website: <http://cas.umw.edu/theatre>

Provides Assistive Listening equipment for hard of hearing patrons.

### **Wolf Trap National Park for the Performing Arts**

1551 Trap Road

Vienna, Virginia 22182-1643

Office: (703) 255-1849

Website: [www.nps.gov/wotr/planyourvisit/accessibility.htm](http://www.nps.gov/wotr/planyourvisit/accessibility.htm)

Hearing loops are available for Filene Center performances. Ask any ranger or usher for assistance. Sign language interpretation for all performances can be arranged with a minimum of three weeks' advance notice.

## FAMILIES & CHILDREN

### **Center for Family Involvement (CFI)**

Partnership for People with Disabilities

Virginia Commonwealth University

Dana Yarbrough, Director

PO Box 843020

Richmond, Virginia 23284-3020

Office: (804) 828-0352

Toll Free: (877) 567-1122

Email: [dvyarbrough@vcu.edu](mailto:dvyarbrough@vcu.edu)

Website: <https://centerforfamilyinvolvementblog.org/>

Center for Family Involvement works with families to increase their skills as advocates, mentors and leaders so that families, children and young adults with disabilities can lead the lives they want.

### **Deaf Mentor**

Virginia Department for the Deaf and Hard of Hearing

1602 Rolling Hills Drive, Suite 203

Henrico, Virginia 23229

Videophone: (804) 404-7386

Email: [dm@vddhh.virginia.gov](mailto:dm@vddhh.virginia.gov)

Website: <https://www.vddhh.virginia.gov/outreach.htm>

Deaf Mentors are deaf adult role models providing direct services to families of deaf children in their homes and natural environment. Deaf Mentors provide a bilingual approach to ASL-English language acquisition, a bicultural approach to incorporating deaf culture within the hearing culture and introducing families to the deaf communities. The Deaf Mentors also provide resources to assistive technology and other accommodations and share their life experiences to help families prepare their deaf children for personal growth.

### **Families to Families**

*Lizzy Allen*

Office: (757) 651-4575 (Voice/Text)

Email: [lizzyad@msn.com](mailto:lizzyad@msn.com)

Website: <https://families2families.weebly.com>

Families to Families connects families with children who are deaf and hard of hearing in the Hampton Roads area. Parents and children could get to know one another at a variety of fun events. All are welcome and we are accessible through spoken and signed language. Our group provides resources to families, opportunities to meet adults who are deaf or hard of hearing in the community, and events where families can make friends with families like themselves. We

have begun partnering with VA Hands & Voices making it possible to bring together more families.

**Infant and Toddler Connection of Virginia**

Virginia Department of Behavioral Health and Developmental Services

1220 Bank Street, 9th Floor

P.O. Box 1797

Richmond, Virginia 23219-1797

For Services: (800) 234-1448

State Office: (804) 786-3710

Fax: (833) 914-2725

Website: <https://www.itcva.online/>

Provides early intervention support and services to infants and toddlers from birth to age three.

**ValiDeaf**

9435 Lorton Market Street, Suite 718

Lorton, Virginia 22079

Office: (703) 725-8289

Email: [info@valideaf.org](mailto:info@valideaf.org)

Website: <https://valideaf.org/>

Provides support and solutions for deaf & hard-of-hearing children, their families, and professionals that work with them, to promote language acquisition & continued development.

**Virginia's Children First**

Videophone: (540) 645-5029

Email: [VAChildrenFirst@gmail.com](mailto:VAChildrenFirst@gmail.com)

Website: <http://www.vachildrenfirst.org>

Provides: parent-to-parent support; Mommy and Me classes; training, information, and referral. Also provides direct assistance to parents and guardians to include: listening, problem solving, offering resources, workshops/classes, and community events, and parent/professional partnerships.

**Virginia Early Hearing Detection and Intervention**

109 Governor Street

Richmond, Virginia 23218

Office: (804) 864-7713

Toll Free: (866) 493-1090

Email: [va\\_ehdi@vdh.virginia.gov](mailto:va_ehdi@vdh.virginia.gov)

Website: <http://www.vdh.virginia.gov/early-hearing-detection-and-intervention/>

Provides information and referral to families regarding newborn hearing screening, follow-up testing, and referral to early intervention services.

**Virginia Hands & Voices**

P.O. Box 29552

Henrico, Virginia 23242

Office: (804) 404-3352

Email: [vahandsandvoices@gmail.com](mailto:vahandsandvoices@gmail.com)

Website: <http://www.vahandsandvoices.org>

Virginia Hands & Voices provides parents with unbiased resources, networks, and information they need to improve communication access and educational outcomes for their children

## HEARING AID ASSISTANCE

**Assistive Technology Loan Fund Authority (ATLFA)**

1602 Rolling Hills Drive, Suite 107

Henrico, Virginia 23229

Office: (804) 662-9000

Toll-Free: (866) 835-5976

Fax: (804) 662-9533

Email: [atlfa@atlfa.org](mailto:atlfa@atlfa.org)

Website: <http://atlfa.org>

ATLFA promotes alternative funding resources for Virginians with disabilities to acquire assistive technology, such as hearing aids, that can enhance independence and improve quality of life.

**Central Virginia Lions Hearing Aid Bank**

10286 Staples Mill Road, #131

Glen Allen, Virginia 23060

Office: (804) 248-9938

Email: [LionsHAB24B@aol.com](mailto:LionsHAB24B@aol.com) or [hearaidsva@gmail.com](mailto:hearaidsva@gmail.com)

Website: [www.Lionshabva.org](http://www.Lionshabva.org)

Provides no-cost hearing aids to those who have a measured hearing loss and a verifiable financial need

**Here2Hear, LLC.**

9327 Midlothian Turnpike, Suite 1S

North Chesterfield, Virginia 23235

Email: [here2\\_hear@aol.com](mailto:here2_hear@aol.com) or [Here2HearLLC@gmail.com](mailto:Here2HearLLC@gmail.com)

Website: <https://www.here2hear.org>

Here2Hear provides a host of free services and programs related to hearing healthcare for children and adults in Richmond and the surrounding areas. Their mission is to prevent poor hearing health and support the Deaf and Hard of Hearing. The Virginia program service areas are for individuals that reside in Richmond, Henrico, Chesterfield, Charles City, Chester, Petersburg and Colonial Heights.

**University of Virginia - Hearing Aid Loan Bank**

2205 Fontain Ave, Suite 201

Charlottesville, Virginia 22903

Office: (434) 924-0222

Fax: (434) 924-0390

Email: [vsw4a@uvahealth.org](mailto:vsw4a@uvahealth.org)

Website: [https://www.vdh.virginia.gov/content/uploads/sites/109/2023/05/VIRGINIA-HEARING-AID-LOAN-BANK-APPLICATION\\_04-Fillable.pdf](https://www.vdh.virginia.gov/content/uploads/sites/109/2023/05/VIRGINIA-HEARING-AID-LOAN-BANK-APPLICATION_04-Fillable.pdf)

(An Audiologist needs to submit the application) Provide loaner hearing aids/FM systems for a period of 6 months – 1 year to infants and young children following a diagnosis of hearing loss while families secure funding for permanent aids.

**Virginia Lions Hearing Aid Bank Foundation**

Mike McLaughlin, District Chair

Virginia Lions Hearing Aid Bank Foundation (District 24-L), Inc.

8971 Colesbury Place

Fairfax, Virginia 22031

Office: (703) 471-6150

Email: [mmclaughlin@fc-alions.org](mailto:mmclaughlin@fc-alions.org)

Website: <https://valions.org/va-lions-hearing-aid-bank-foundation/>

Helps those in our service area who need but cannot afford a hearing aid get a hearing aid.

Service areas are the Virginia Counties of Albemarle, Alleghany, Arlington, Augusta, Bath, Clarke, Culpeper, Fairfax, Fauquier, Fluvanna, Frederick, Greene, Highland, King George, Loudoun, Louisa, Madison, Nelson, Orange, Page, Prince William, Rappahannock, Rockbridge, Rockingham, Shenandoah, Spotsylvania, Stafford, Warren, and Westmoreland, and the Independent Cities of Alexandria, Buena Vista, Charlottesville, Covington, Fairfax City, Falls Church, Fredericksburg, Harrisonburg, Lexington, Manassas, Manassas Park, Staunton, Waynesboro, and Winchester.

## HEARING LOSS SUPPORT

**Northern Virginia Resource Center for Deaf and Hard of Hearing Persons (NVRC)**

Bonnie O'Leary, Outreach Manager

10467 White Granite Drive, Suite 312

Oakton, Virginia 22124

Office: (703) 352-9055

Videophone: (571) 350-8656

TTY: (703) 352-9056

Fax: (703) 352-9058

Email: [info@nvrc.org](mailto:info@nvrc.org)

Website: [www.nvrc.org](http://www.nvrc.org)

NVRC provides information, education, and technical assistance to individuals with hearing loss, their families and their communities.

### **Hearing Loss Association of America (HLAA)**

Kenneth Reichert, Virginia Chapter Coordinator

Email: [kwreiche@hlaavb.org](mailto:kwreiche@hlaavb.org)

HLAA provides adults and children with tools for self-help; sensitizes the general population about the special needs of people who have hearing loss; and promotes understanding of the nature, causes, complications, and remedies of hearing loss.

**Regional HLAA Chapters** HLAA meet once a month. Contact HLAA for meeting dates & times.

#### **Greater Richmond Chapter**

Larry Herbert, President

Beulah United Methodist Church, 2nd Floor

6930 Hopkins Road

North Chesterfield, Virginia 23234

Office: (804) 239-9546

Email: [GRHearingLoss@verizon.net](mailto:GRHearingLoss@verizon.net)

Website: [www.hlaagreaterrichmond.org](http://www.hlaagreaterrichmond.org)

#### **Rappahannock Chapter**

Judy Lawrence, Vice President

disAbility Resource Center

409 Progress Street Conference Room, First Floor

Fredericksburg, Virginia 22401

Office: (540) 373-5890

Email: [JudyL7271@verizon.net](mailto:JudyL7271@verizon.net)

Facebook: <https://www.facebook.com/HLAAsRC/>

#### **Virginia Beach Chapter HLAA**

Kenneth Reichert, President

Fortis College

6300 Center Drive, Suite 100, Computer Lab 2

Norfolk, Virginia 23502

Website: [www.hlaavirginiabeach.com](http://www.hlaavirginiabeach.com)

Facebook: [www.facebook.com/HLAAVirginiaBeachChapter](https://www.facebook.com/HLAAVirginiaBeachChapter)

Cities: Chesapeake, Hampton, Moyock, Newport News, Norfolk, Poquoson, Portsmouth, Suffolk, and Southeastern Virginia to Northeastern North Carolina.

#### **Virginia Peninsula Chapter HLAA**

Bobby Graves, President

Phone: (804) 426-6186

Email: [bgraves@hlaavb.org](mailto:bgraves@hlaavb.org)

Website: <https://www.hlaavirginiapeninsula.com>

Cities: Hampton, Newport News, Williamsburg

Counties: Charles City, James City, York

### **Hearing Loss Connection of Northern Virginia**

Email: [info@HLCnova.org](mailto:info@HLCnova.org)

Website: [www.HLCnova.org](http://www.HLCnova.org)

Facebook: <https://www.facebook.com/groups/2206641916274968/>

An independent support group for individuals with hearing loss in Northern Virginia.

### **Virginia Hearing Loss Support Network (VAHLSN)**

Email: [info@vahlsn.org](mailto:info@vahlsn.org)

Facebook: <https://www.facebook.com/VirginiaHearingLossSupportNetwork>

A non-profit organization that offers socialization and essential resources for individuals with hearing loss and their families and friends. Contact us for information about our meeting location in Virginia Beach.

## **INTERPRETER INFORMATION**

### **Virginia Registry of Interpreters for the Deaf**

P.O. Box 991

Vinton, Virginia 24179

Email: [VRIDWebmaster@gmail.com](mailto:VRIDWebmaster@gmail.com)

Website: [www.vrid.org](http://www.vrid.org)

A chapter of the Registry of Interpreters for the Deaf (RID), VRID provides state and local forums and an organizational structure for the continued growth and development of the profession of interpretation and transliteration of American Sign Language and English.

## **INTERPRETER REFERRAL AGENCIES**

### **Access Interpreting**

200 Lawyers Road, #1993

Vienna, Virginia 22180

Office: (571) 730-4330

Videophone: (202) 540-8617

Website: <https://ainterpreting.com/contact-us/>

### **ASL Interpreters, Inc.**

25 Madeline Lane

Stafford, Virginia 22556

Office: (804) 651-9955

Email: [info@asldc.com](mailto:info@asldc.com)

Website: <https://asldc.com/>

ASL Interpreters, Inc., provides sign language services in the Maryland, Virginia, and DC areas, helping businesses, non-profits, or government organizations communicate with clients and employees.

**Birnbaum Interpreting Services**

PO Box 196

Haymarket, Virginia 20168

Office: (301) 587-8885

Email: [bisinfo@bisworld.com](mailto:bisinfo@bisworld.com)

Website: [www.bisworld.com](http://www.bisworld.com)

Birnbaum Interpreting Services provides sign language interpreting, video remote interpreting (VRI), postproduction services (for sign, spoken, and written language), data generation, spoken language interpreting, captioning services, professional workshops, and document translations.

**Civic Access**

435 Merchant Walk Square, #300-507

Charlottesville, Virginia 22902

Office: (540) 505-8768 (Voice/Text)

Email: [requests@civicaccess.com](mailto:requests@civicaccess.com)

Website: [www.civicaccess.com](http://www.civicaccess.com)

Civic Access provides sign language interpreting and captioning services, as well as specializing in communication access consultation, and education.

**HIS Sign**

44050 Ashburn Shopping Plaza, #195-639

Ashburn, Virginia 20147

Office: (877) 886-8879

Fax: (703) 738-8618

Email: [Accessibility@HISsign.com](mailto:Accessibility@HISsign.com)

Website: <http://www.hissign.com>

HIS Sign, LLC is a woman owned sign language interpreting agency based in Northern Virginia, providing 24/7/365 onsite and virtual sign language interpreting services and CART Captioning Services. The focus is in the Virginia, West Virginia, and District of Columbia areas, but with services available across the country.

**IB Interpreting, LLC**

Hampton Roads area

Office: (252) 796-7288 (Voice/Text)

Email: [ibrothersinterpreting@gmail.com](mailto:ibrothersinterpreting@gmail.com)

Website: [www.ibinterpreting.com](http://www.ibinterpreting.com)

IB Interpreting, LLC provides American Sign Language (ASL) interpreting services both onsite and virtually throughout the Commonwealth of Virginia.

**KW Metropolitan Sign Language Interpreting Services, LLC**

P.O Box 13913

Richmond, Virginia 23225

Office: (804) 516-3823 (Voice/Text)

Email: [kwmetro.slis@gmail.com](mailto:kwmetro.slis@gmail.com)

Website: [www.kwsignlanguageinterpreting.com](http://www.kwsignlanguageinterpreting.com)

KW Metropolitan SLIS provides a host of interpreting services to the Deaf/HoH as well as holding ASL classes and tutor sessions to the public, and mentor ITP students, and more.

**Language Link Interpreting**

Johnson City, Tennessee 37601

Office: (423) 915-6170

Email: [info@languagelinkinterpreting.com](mailto:info@languagelinkinterpreting.com)

Website: [www.languagelinkinterpreting.com](http://www.languagelinkinterpreting.com)

Provides sign language interpreting, serving Southwest Virginia and Northeast Tennessee.

**Mosaic Interpreting Services**

Henrico, Virginia 23228

Office: (434) 361-4046 (Voice/Text)

Videophone: (804) 465-6933

Website: [https://www.mosaicinterpreting services.com](https://www.mosaicinterpretingservices.com)

An interpreting agency with services statewide, providing on-site and virtual services customized to fit a variety of needs, CART services, and reinvest a portion of its profits in community access and paid mentorship.

**Northern Virginia Resource Center for Deaf and Hard of Hearing Persons (NVRC)**

Cheryl Gault, Office Programs Coordinator

10467 White Granite Drive, Suite 312

Oakton, Virginia 22124

Interpreting Line: (703) 865-4444

Office: (703) 352-9055 ext. 109

Videophone: (703) 349-7416

Email: [interpreters@nvrc.org](mailto:interpreters@nvrc.org)

Website: <https://www.nvrc.org/interpreting-transliterating/>

NVRC offers interpreting and transliterating services to supplement the services we provide in the Northern Virginia region. Services can be provided onsite or virtually. Proceeds of the Interpreting Services Program go back to services for the community.

**Purple Communications**

1504 Santa Rosa Road, Suite 202

Richmond, Virginia 23229

Office: (800) 900-9478 ext. 1640

Email: [purplerichmond@purple.us](mailto:purplerichmond@purple.us)

Website: [www.signlanguage.com/onsite-interpreting](http://www.signlanguage.com/onsite-interpreting)

Provides sign language interpreting on site, video remote interpreting, VRS, and CART services.

**Sorenson Community Interpreting Services**

Office: (800) 659-4783

Videophone: (844) 720-1891

Email: [communityinterpreting@sorenson.com](mailto:communityinterpreting@sorenson.com)

Website: <https://www.scis.com/>

Provides sign language interpreting on site, video remote interpreting, VRS, and CART services.

## LEGAL ASSISTANCE

**Crump Injury Law, PLLC**

Summer R. Crump, Esq., MPA

2133 Upton Drive, Suite 126 #416

Virginia Beach, Virginia 23454

Phone: (757) 280-2727 Voice/SMS/FaceTime

Email: [scrump@crumpinjurylaw.com](mailto:scrump@crumpinjurylaw.com)

Website: [www.crumpinjurylaw.com](http://www.crumpinjurylaw.com) for contact form and to book for consultation

Crump Injury Law is serving all of Virginia.

**disAbility Law Center of Virginia (dLCV)**

1512 Willow Lawn, Suite 100

Richmond, Virginia 23230

Office: (800) 552-3962 or (804) 225-2042

Email: [info@dLCV.org](mailto:info@dLCV.org)

Website: <http://dlcv.org>

The disAbility Law Center of Virginia (dLCV) is the designated Protection and Advocacy organization for the Commonwealth of Virginia. Direct services include outreach and training; information and instruction to groups of individuals; information and referral; case services including legal representation and advocacy; short-term assistance in the form of brief intervention with third parties; investigations to determine if abuse or neglect has occurred; and litigation representation in administrative hearings and state and federal lawsuits.

**Mid-Atlantic ADA Center**

12300 Twinbrook Parkway, Suite 350

Rockville, Maryland 20852

Office: (800) 949-4232 (Voice/TTY) or (301) 217-0124 (Voice/TTY)

Website: [www.adainfo.org](http://www.adainfo.org)

Provides information, guidance and training on the Americans with Disabilities Act (ADA), tailored to meet the needs of businesses, government entities, organizations, and individuals in the Mid-Atlantic Region (DC, DE, MD, PA, VA, and WV). We are not an enforcement or advocacy agency but provide helpful sources of information and personalized guidance on the requirements of the ADA.

### **Stein & Vargas, LLP**

Michael Stein

1717 K Street NW, Suite 900

Washington, DC 20006

Office: (240) 793-3185

Videophone: (202) 510-9553

Fax: (888) 778-4620

Email: [michael.stein@steinvargas.com](mailto:michael.stein@steinvargas.com)

Website: <http://www.steinvargas.com>

Stein & Vargas, LLP is a civil rights law firm which practices litigation of cases involving Deaf rights and employment discrimination, and provides policy advocacy to ensure that individuals with disabilities have full and equal access to all parts of society.

## **SIGN LANGUAGE CLASSES: COMMUNITY-BASED**

Community-based lessons and classes are those led by members of local Deaf communities through private organizations or continuing adult education classes. Contact providers for class times and dates as these may vary.

### **Chesterfield**

*Adult Continuing Education – Chesterfield County Public Schools*

Career and Technical Center at Hull Street

13900 Hull Street Road

Midlothian, Virginia 23112

Office: (804) 768-6140

Website: [Activity search | Chesterfield Adult Education - Online Class Registration](#)

Adult Continuing Education through Chesterfield County Public Schools offers individuals, age 13 and over ASL 1 and 2 at the Career and Technical Center at Hull Street for 14 sessions each. Check their online class registration link for more information.

### **Fairfax**

*Adult & Community Education – Fairfax County Public Schools*

Office: (703) 658-1201

Email: [aceonline@fcps.edu](mailto:aceonline@fcps.edu)

Website: [ASL Classes - FCPS Adult and Community Education](#)

Adult & Community Education through Fairfax County Public Schools offers adults 18 years and over ASL 1, 2, and Conversational ASL classes twice a year for 10 weeks.

### **Fredericksburg**

*disAbility Resource Center (dRC)*

409 Progress Street

Fredericksburg, Virginia 22401

Office: (540) 373-2559 (Voice)

Office: (540) 373-5890 (TTY)  
Office (540) 645-5378 (Videophone)  
Email: [drc@cildrc.org](mailto:drc@cildrc.org)  
Website: <https://www.cildrc.org/activities-events/>  
Check with dRC for current availability of American Sign Language classes.

### **Lynchburg**

*Blue Ridge ASL Services, LLC.*  
704 Biltmore Avenue  
Lynchburg, Virginia 24502  
Office: (434) 473-6632  
Email: [info@blueridgeaslservices.com](mailto:info@blueridgeaslservices.com)

Website: <https://www.blueridgeaslservices.com>  
Blue Ridge ASL Services offer a wide range of classes that cater to individuals with varying skill levels and interests for learning American Sign Language.

### **Oakton**

*Northern Virginia Resource Center for Deaf and Hard of Hearing Persons (NVRC)*  
10467 White Granite Drive, Suite 312  
Oakton, Virginia 22124  
Office: (703) 352-9055 (Voice)  
Fax: (703) 352-9058  
Email: [info@nvrc.org](mailto:info@nvrc.org)  
Website: [www.nvrc.org/contact/](http://www.nvrc.org/contact/)  
Check with NVRC for current availability of American Sign Language classes.

### **Richmond**

*ASL Champs*  
Email: [Jennifer@aslchamps.org](mailto:Jennifer@aslchamps.org)  
Website: <https://www.aslchamps.org/>  
ASL Champs offer 8-week virtual community-based American Sign Language classes to the public 5 to 6 times a year. Private classes and tutoring available upon request.

### **Suffolk**

*Gestures of Love Community Enrichment Corp*  
4221 Coltrane Avenue  
Suffolk, Virginia 23435  
Office: (757) 672-1606  
Email: [info@gesturesoflovecorp.com](mailto:info@gesturesoflovecorp.com)  
Website: <https://gesturesoflovecorp.com>  
Gestures of Love is to promote a healthier relationship and connection between the Deaf and hearing community by overcoming communication barriers through education and teaching the beautiful language of sign.

### **Virginia Beach**

*Adult Learning Center – Virginia Beach Schools*

5100 Cleveland Street

Virginia Beach, Virginia 23462

Office: (757) 648-6050 ext. 0

Website: <https://www.alc.vbschools.com>

Adult Learning Center through Virginia Beach Schools offers adults 18 years and above ASL 1 and 2 classes on-site for 8 weeks. Consult the Course Catalog available on their website for dates.

### *ASL FOR YOU*

Office: (919) 723-6122

Email: [lizhare@aslforyou.com](mailto:lizhare@aslforyou.com)

Website: [www.aslforyou.com](http://www.aslforyou.com)

ASL for YOU is a team of expert instructors that offer individualized American Sign Language sessions. Each session is designed to let you learn at your own pace, and we share all of our materials after each session so that you can use them to review. We also work with families and support children that are Deaf and Hard of Hearing.

### **Yorktown**

*Crossroads Community Church*

1420 Lakeside Drive

Yorktown, Virginia 23692

Office: (757) 898-4335 (leave a message if want a callback)

Email: [office@crossroads.cc](mailto:office@crossroads.cc)

Website: <https://www.crossroads.cc/deaf-ministry>

Crossroads Community Church offers ASL 1,2, & 3 classes periodically, please contact for more details.

## **SIGN LANGUAGE CLASSES: HIGHER EDUCATION**

College credit may be offered for courses in American Sign Language (ASL). ASL students work toward becoming fluent in ASL as a foreign language.

### **Virginia Community Colleges – Statewide (23 community colleges)**

Website: <https://courses.vcc.edu/colleges>

Click on “Courses.” Then type in the search box: “American Sign Language” or “Interpreting” The list is comprehensive of course levels and on the right column shows which community colleges offer the class you selected. Click on the community college of your choice. It will load the detailed course information.

**Charlottesville**

*University of Virginia*

Greg Propp

P.O. Box 40080

258 Cabell Hall

Charlottesville, Virginia 22904-4808

Voice: (434) 924-6691

Videophone: (434) 566-0213

Website: <https://asl.virginia.edu/asl-program>

**Fairfax**

*George Mason University*

College of Education and Human Development

4400 University Drive, MS 1F2

Fairfax, Virginia 22030

Office: (703) 993-5040

Website: <https://gse.gmu.edu/special-education/american-sign-language>

**Lynchburg**

*Liberty University*

1971 University Boulevard

Lynchburg, Virginia 24515

Office: (434) 592-4052

Email: [modernlanguages@liberty.edu](mailto:modernlanguages@liberty.edu)

Website: <https://www.liberty.edu/arts-sciences/bachelors/american-sign-language-and-interpreting/>

**Norfolk**

*Old Dominion University*

5115 Hampton Boulevard

Norfolk, Virginia 23529

Office: (757) 683-3685

Website: <https://catalog.odu.edu/search/> Key Word: American Sign Language

**Radford**

*Radford University*

105 Heth Hall

P.O. Box 6904

Radford, Virginia 24142

Office: (540) 831-5549

Website: <https://www.radford.edu/registrar/course-description/american-sign-language/index.html>

## SIGN LANGUAGE CLASSES: INTERPRETER TRAINING PROGRAMS

College credit may be offered for courses in American Sign Language (ASL) interpreter training. Interpreting students work toward competence in interpreting between ASL and English.

### **Annandale**

*Northern Virginia Community College*  
8333 Little River Turnpike  
Annandale, Virginia 22003  
Office: (703) 323-3000  
Website: <https://www.nvcc.edu/>

### **Lynchburg**

*Liberty University*  
1971 University Boulevard  
Lynchburg, Virginia 24515  
Office: (434) 592-4052  
Email: [modernlanguages@liberty.edu](mailto:modernlanguages@liberty.edu)  
Website: <https://www.liberty.edu/arts-sciences/bachelors/american-sign-language-and-interpreting/>

### **Norfolk**

*Tidewater Community College*  
1428 Cedar Road  
Chesapeake, Virginia 23322  
Office: (757) 822-5100  
Website: <https://www.tcc.edu/programs/career-pathways/arts-humanities/>

### **Richmond**

*Reynolds Community College*  
Parham Road Campus  
1651 E. Parham Road  
Richmond, Virginia 23228  
Office: (804) 371-3000  
Website: <https://reynolds.edu/programs/program-pages/american-sign-language-aas.html>

## SUMMER CAMPS FOR DEAF AND HARD OF HEARING CHILDREN

### **Bridging Hands Camps, Inc. (Virginia residents can attend)**

Amy Crumrine, President  
21327 Village Green Circle  
Germantown, Maryland 20876  
Email: [president@bhcamp.org](mailto:president@bhcamp.org)  
Website: <https://www.bhcamp.org/>

Bridging Hands Camps is a fully inclusive and accessible camp for young adults living in the DC area. This camp is intended to fill a need that is lacking, to build a stronger deaf community by connecting KODAs and Deaf young people that use all different modes of communication.

### **Camp Loud and Clear**

Holiday Lake 4-H Educational Center  
1267 4-H Camp Road  
Appomattox, Virginia 24522

*Jennifer Bowen*

Office: (434) 738-6191 ext. 4371

Email: [jebowen1@vt.edu](mailto:jebowen1@vt.edu)

*Heather Benninghove*

Office: (434) 248-5444

Email: [heathern@vt.edu](mailto:heathern@vt.edu)

Website: <https://www.holidaylake4h.com/camp-loud-clear>

Camp Loud and Clear is an overnight summer camp for youth ages 9 to 18 whose primary disability is deafness/hearing loss. The camp is a joint effort of 4H and Longwood University.

### **Signs of Fun Summer Camp**

33 Warren Drive  
Fredericksburg, Virginia 22405  
Videophone: (540) 645-5029

Email: [hello@signsoffun.org](mailto:hello@signsoffun.org)

Website: [www.signsoffuncamp.org](http://www.signsoffuncamp.org)

A week-long day camp for Deaf or hard of hearing children ages of 3-18. Campers enjoy hands-on art projects, games, and sports that build confidence and encourage meaningful communication. While children are engaged in camp activities, parents can participate in American Sign Language (ASL) classes designed to strengthen family communication at home.

## **TRANSPORTATION**

### **Amtrak Headquarters**

1 Massachusetts Avenue NW  
Washington, DC 20001  
Ticket Reservations: (800) 872-7245

TTY/TDD: Dial 711 to engage a Telephone Relay Service operator. Between 7 am and 11 pm Eastern Time, use SMS to (800)-872-7245 or web chat via Amtrak.com

Website: <http://amtrak.com/home.html>

Website: [www.amtrak.com/accessible-travel-services](http://www.amtrak.com/accessible-travel-services)

Provides accessible travel and services. Amtrak offers a 10% rail fare discount to adult passengers with a disability. Passengers with a disability travelling on Downeaster trains (Boston, MA to Portland, ME) are eligible for a 50% discount. Child passengers with a disability are eligible for the everyday 50% child discount plus an additional 10% off the discounted child's fare, regardless of the service on which they travel.

**GRTC Transit System**

301 East Belt Boulevard  
Richmond, Virginia 23224  
Office: (804) 358-4782

GRTC's ADA Coordinator: (804) 358-3871 ext. 434 or [adacoordinator@ridegrtc.com](mailto:adacoordinator@ridegrtc.com)

Website: <https://ridegrtc.com/>

Website: <https://www.ridegrtc.com/rider-guide/accessibility/>

GRTC provides transportation and paratransit services to the Richmond Virginia area and parts of Chesterfield and Henrico counties.

**Virginia Breeze – Virginia Intercity Bus**

600 E. Main Street, Suite 2102  
Richmond, Virginia 23219  
Ticket Reservations: (877) 462-6342

Email: [VirginiaBreeze@DRPT.virginia.gov](mailto:VirginiaBreeze@DRPT.virginia.gov)

Website: <https://virginiabreeze.drpt.virginia.gov/>

Online Ticket Reservations: <https://us.megabus.com/virginia-breeze>

Virginia Breeze is an inter-city bus service operated by MegaBus and managed by the Virginia Department of Rail and Public Transportation.

**Virginia Department of Motor Vehicles (DMV)**

DMV Room 51  
PO Box 27412  
Richmond, Virginia 23269  
Office: (804) 474-7700

Website: <https://www.dmv.virginia.gov>

Offers the Drivers, CDL and Motorcycle Knowledge Exam in American Sign Language. Can be accessed by asking for the American Sign Language version of the exam at any DMV office. DMV will provide interpreters for certain services.

**Virginia Department of Rail & Public Transportation (DRPT)**

600 E. Main Street, Suite 2102  
Richmond, Virginia 23219  
Office: (804) 786-4440

Virginia Trip Planner: <https://connectingva.drpt.virginia.gov/tripplanner>

The Virginia Trip Planner on DRPT's website can help you plan your trip based on what public transportation options are available to you in your area, including public transit, paratransit, and nonprofit transportation providers.

**Virginia Railway Express (VRE)**

1500 King Street, Suite 202

Alexandria, Virginia 22314

Office: (703) 684-1001

Email: [gotrains@vre.org](mailto:gotrains@vre.org)

Fax: (703) 684-1313

TTY: (703) 684-0551

Website: [www.vre.org/service/fares/disabled-fares](http://www.vre.org/service/fares/disabled-fares)

Qualified persons with a disability can receive a reduced disabled fare card. VRE provides commuter-oriented rail service from the Northern Virginia suburbs to Alexandria, Crystal City and downtown Washington, D.C., along the I-66 and I-95 corridors.





Virginia Department for the  
Deaf and Hard of Hearing