A New Veterans Program from the Virginia Department for the Deaf and Hard of Hearing

Keeping You Connected to a Grateful Community

You've dedicated yourself to protecting our way of life. Now there is assistance if you are living with the loss of your hearing or speech. Under a new program from the Virginia Department for the Deaf and Hard of Hearing, qualified Veterans can receive relay services and adaptive telecommunication devices that help you stay connected to your family, friends, and the community around you.

TAP – Virginia's Technology Assistance Program

If your loss of hearing or speech prevents you from using a standard telephone, Veterans may be eligible for no-cost telecommunication equipment such as a text telephone (TTY), a captioned telephone (CapTel®), or other communication device through the TAP program. To qualify, you must be:

- A Veteran with a hearing or speech loss and proof of an Honorable Discharge;
- A Veteran with a hearing or speech loss and documentation of a service-related disability rating from the U.S. Veterans Administration;
- A surviving spouse or child of a Veteran who was killed in the line of duty and has a hearing or speech loss; or
- An active member of the Virginia National Guard who has completed the required initial active-duty service.

CapTel – Captioned Telephone

Perfect for a Veteran with a hearing loss, a CapTel phone works like any other telephone with one important difference. It displays every word your caller says on an easy-to-read screen. So you can listen to your caller and read what is said on the screen, without missing a single word. CapTel phones are currently available to qualifying Veterans at no cost through the TAP program in standard, internet, and mobile applications.

CapTel is a registered trademark of Ultratec, Inc.

Virginia Relay

Virginia Relay is a public service of the Commonwealth of Virginia that allows persons with a hearing or speech loss to connect and communicate with standard telephone users. Features include text-to-voice, voice carry-over, hearing carry-over, and speech-to-speech relay services. Internet and video relay services are also available.

Virginia Relay
DIAL 7-1-1

VDDHH
TAP Technology Assistance Program

Virginia Relay
CapTel®

Learn More Now

To learn more about Virginia Relay and TAP
Call (800) 552-7917 or visit www.varelay.org
To learn more about CapTel equipment and services
Visit www.hamiltonrelay.com/captel/state.html